AS OUR PATIENT YOU HAVE THE RIGHT TO:

- Choose your doctor or nurse
- Get a bill with a list of charges
- Know the names and jobs of the people who take care of you
- Have your records seen only by your doctor or nurse
- Get an answer quickly when you ask something
- Know how we work with other places to take care of you
- Get a copy of our patient rules
- Know about free and low cost health care
- See your records and get a copy of them
- Say no to having students or observers help take care of you
- Say no to being in research or education projects
- Be alone with your doctor or nurse when they treat you
- Be treated right away if you might die, even if you don’t have insurance or cannot pay
- Know the facts about any test or treatment before you say yes to it
- Get copies of bills we send to other places that take care of you
- Know how your doctor works with the other places that take care of you—including if he or she is paid by them
- Get copies of bills to or payments from your insurer or health care program
- For patients with breast cancer, to be told about all the ways it can be treated
- For patients getting breast implants, to be told about all the risks
- For women having a baby, to know the facts about all the things we may do during labor and birth
- Get help with pain

The above is a summary of Massachusetts General Law, Title XVI, Chapter 111, Section 70E, Patients’ and Residents’ Rights.

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